



Take the Survey. Make a Difference. Help Purdue Libraries Serve You Better.

LibQUAL+™ Fact Sheet

- >> LIBQUAL+™ is a national survey designed to measure the quality of library service on campus.
- >> All Purdue faculty and students are invited to participate.
- >> Survey period runs from October 6 to 26.
- >> The survey is online and anonymous.

The Results:

- >> LibQUAL+™ measures the impact of the Purdue Libraries on faculty and students by asking about collections, services, and facilities.
- >> It tells us the quality of service the Libraries are providing, where we excel, and what we need to do better.
- >> The survey helps planning for the future.
- >> Because it's a national survey, Purdue Libraries can compare itself to other research libraries.

How it works:

LibQUAL+™ gives library users a chance to tell us where Libraries services need improvement. With your input, we can continue to respond to and better manage your expectations.

You will receive an e-mail with a URL that will take you to the Libraries Web form. Just complete the survey form. Your answers are sent to a central database.

The LibQUAL+™ survey consists of 39 questions. These items measure user perceptions of Service Affect, Information Control, and Library as Place.

The box secures open-ended comments from users regarding their concerns and suggestions.

Please help Purdue Libraries better understand user perceptions of library service quality and foster a culture of excellence in library service.

For more information:

Purdue Libraries LibQUAL+™ Frequently Asked Questions
www.lib.purdue.edu/info/libqual



PURDUE
UNIVERSITY
LIBRARIES

Access. Knowledge. Success.

www.lib.purdue.edu